## BILAG 20

The client(s) undertake(s) to inform the Bank forthwith in writing of any change in his/their identification elements. Authority Natividual Account [ ] Joint Account the agreement of one Holder suffices to effect transactions [] Collective Account no transaction may be made without the consent of all Holders Instructions I am/We are aware of the fact that, in order to secure evidence of my/our telephone instructions and to avoid misunderstandings, the Bank may want to record an instruction on tape, and i/we expressly authorise and give the Bank my/our consent to do so. Correspondence [ ] All correspondence should be kept for the account of the client(s) at the Bank. The Bank may destroy withheld mail after a period of two years or upon termination of the account relationship. Time periods for dispatch of account statement, cf. price list "Fees" [] weekly bi-weekly monthly quarterly half-yearly Language of correspondence Danish Fnglish German Emergency contact address: I/We authorise the Bank, until notice to the contrary is given in writing, to act on all instructions received from me/us in writing, by fax or by telephone with regard to dispositions on the accounts mentioned above. Written or fax instructions must show my/our signature(s). I/We confirm having received a copy of the Bank's "General Terms and Conditions".