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POLICE GRAND-DUCALE

Luxembourg November 8 2010

CENTS B.P. 1612

L-1016 Luxembourg

Att

: Staff at Cents

Re

: Criminal complaint - illegal covert surveillance (Cardoso & Fils)

Case #

Copy

: Invasion of privacy - Covert surveillance

Your reference

Posting by

Your fax #

ce :

Our reference

: : Fax and mail

Numbers of pages

: 24 42 22 99 : 2

Attachment

. : Minister of Justice (26 68 48 61); P&T (49 13 34), the

Ombudsman (26 27 01 02)

Dear Sir/Ms.

In early December 2007 our fax number was "barred" from sending faxes to fax numbers in the Oslo area, Norway. I called P&T and asked what could be wrong. A technician told me that it was no problem to "ban" a certain telephone number in one country from calling to a given area in another country, but it would be close to impossible for the "receiving area" to do this job. In this case, he told me, it must have been done in Luxembourg. The ban was lifted shortly after I made the Norwegian Government aware of this intolerable situation, hence indicating that the ban was ordered from Norwegian authorities.

During a phone conversation with a client this weekend, I was told that he had tried to send some faxes to me last week. On one occasion a man had picked up the phone and said; "hallo", several times (in Norwegian). When I told my client that we were away on vacation at the time and that it is, nevertheless, impossible to "pick up the phone" on my fax machine as this is only a machine with no phone connected to it – and that the only explanation on this is that calls must have been diverted to a third party – he told me of several other incidents where a Norwegian woman has picked up the phone when he was trying to fax over documents.

This means that authorities in Luxembourg have set up an illegal cross-connection with another phone number most likely in Luxembourg, monitoring our phone and fax lines 24/7.

Two months ago we filed criminal charges against the owner of **Cardoso & Fils** for having been caught in the action carrying out unlawful covert surveillance on us. This

new information about our phone lines is not merely indicating but rather confirming that we are under constant illegal surveillance.

The police have so far attempted to protect the perpetrators from facing criminal charges, and I expect nothing less from the police this time either, which is the reason why this letter is sent to the Minister of Justice as well as to the Ombudsman for further actions.

By this I petition the police, P&T and the Minister of Justice to – individually – call for a meeting with the intention of sorting out this intolerable and highly illegal situation we are being exposed to.

Łoxembourg November 8 2010

I would appreciate your response within 14 days of this letter.

Sincerely,

Herman J Berge

Re: Illegal covert surveillance